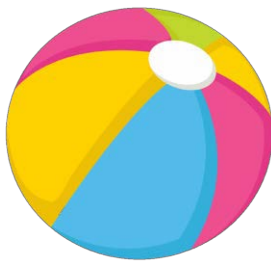




Town of Barrhead
2018 Aquatics Centre Rates
**** GST Included ****

Passes	Drop In	10 Passes	1 Month Pass	3 Month Pass	6 Month Pass	12 Month Pass
Adult (18-64)	\$8.40	\$73.00	\$55.00	\$160.00	\$310.00	\$470.00
Youth (13-17)	\$5.25	\$50.00	\$45.00	\$127.00	\$246.00	\$350.00
Child (3-12)	\$4.00	\$35.00	\$28.00	\$78.00	\$155.00	\$240.00
Senior (65+)	\$6.30	\$55.00	\$40.00	\$120.00	\$240.00	\$360.00
Tot (0-2)	FREE	FREE	FREE	FREE	FREE	FREE
Family	\$17.50	\$160.00	\$145.00	\$420.00	\$625.00	\$1000.00



Pool Rental Rates (only granted before or after regular hours)	From INSIDE Town or County of Barrhead	From OUTSIDE Town or County of Barrhead
	Hourly Rate	Hourly Rate
1-40 People	\$126.00	\$252.00
41-60 People	\$173.25	\$262.50
61-80 People	\$215.25	\$294.00
81-100 People	\$262.50	\$354.90

School Use Rates	From INSIDE Town or County of Barrhead	From OUTSIDE Town or County of Barrhead
	Hourly Rate	Hourly Rate
1-40 People	\$73.50	\$126.00
41-60 People	\$105.00	\$147.00
61-80 People	\$136.50	\$204.75
81-100 People	\$173.25	\$246.75
101-120 People	\$210.00	\$288.75



GST Charges for Lessons
Swimming Lessons
 14 yrs or under, no GST.
 15 yrs or over, plus GST.
Private Lessons
 4 classes or more and they are:
 14 yrs or under, no GST.
 15 yrs or over, plus GST.

Swimming Lesson Rates (Per Lesson Set, Per Child)	Rate
Preschool	\$48.00
Swim Kids Lessons 1 - 6	\$53.00
Swim Kids Lessons 7 - 10	\$58.00
Private (Per Lesson)	\$33.00
Semi-Private (Per Lesson)	\$22.00

Swim Club	Rate
Per 8 Hour Full Day	\$1018.50
Lanes (up to maximum of 5 Lanes, per lane per use)	\$21.00/hour

Birthday Parties – Charles Godberson Rotary Room	Rate
1 Hour of use after Private Rental (must be pre-booked and paid in advance)	\$31.50

H. Refund Policy *excerpt from Policy 72-002*

1. Facility Rental Refund Policy

- a) Ice Rink Rentals
 - i. Requires 14 days or more notice of cancellation to receive a full refund
 - ii. After 14 days, a 50% refund will be issued if a replacement for the ice time cannot be found. If a replacement can be found, a full refund will be issued.
 - iii. After 7 days, no refund will be issued if a replacement for the ice time cannot be found. If a replacement can be found, a full refund will be issued.
- b) Charles Godberson Multipurpose Room Rentals
 - i. Requires 7 days notice to cancel or no refund will be provided
- c) Swimming Pool Rentals
 - i. Require 7 days notice to cancel or no refund will be provided

2. Course Registration Refund Policy

Course registration refunds are subject to the following:

- a) Non-Medical Withdrawals
 - i. A full refund or credit will be issued up to three working days prior to the start date of a program
 - ii. A partial refund or credit will be issued two working days prior to the start date of a program, or within the first two classes. This refund is subject to a 15% administrative fee
 - iii. There will be no refunds after the second class has completed
 - iv. Unusual circumstances will be considered and will be subject to approval by the Director of Parks and Recreation or his delegate
 - b) Medical Withdrawals
 - i. A full refund will be issued with medical documentation, if withdrawal is prior to class commencement
 - ii. If a class has already commenced, a pro-rated refund will be issued with medical documentation
- Refunds or credit are not issued for classes missed during a session; non-attendance in a class does not constitute withdrawal.

3. Cancellation of Programs, Events, and Activities Refund Policy

Programs, events, and activities may be cancelled by the Town of Barrhead based on the following circumstances:

- a) Insufficient registration
- b) Unforeseen safety consideration
- c) Instructor or facilitator illness and/or unavailability
- d) Program or service materials not available
- e) Inclement weather conditions

The following options will be offered at the discretion of the Town of Barrhead in the event of program, event, or activity cancellation:

- a) A full refund to the participant for fees paid
- b) The option to attend a re-scheduled class at a later date

4. Pass Refund Policy

Passes are subject to the following:

- a) Medical Hold
 - i. Passes can be put on hold for medical reasons for a maximum of one month
 - ii. A written statement or form from your physician is required
- b) Medical Withdrawals
 - i. A full refund will be issued with medical documentation, if withdrawal is prior to the pass commencement date
 - ii. If a pass is already in use, a pro-rated refund will be issued with medical documentation
- c) Non-Medical Withdrawals
 - i. A full refund or credit will be issued up to three working days prior to the start date of pass
 - ii. There will be no refunds for non-medical withdrawals after the first day the pass is valid
 - iii. Unusual circumstances will be considered and will be subject to approval by the Director of Parks and Recreation or his delegate.

5. Merchandise Refund Policy

Merchandise purchased from reception is subject to the following:

- a) Swim goggles
 - i. A full refund will be issued if the product has a manufacturing defect
 - ii. A refund or exchange will be issued if the product has not been already worn in water
- b) Swim diapers
 - i. No refunds will be issued for this product
- c) Swim caps
 - i. A full refund will be issued if the product has a manufacturing defect
 - ii. A refund or exchange will be issued if the product has not been already worn in water
- d) Shampoo and conditioner
 - i. No refunds will be issued for this product

6. Payment Method Policy

- a) Payments made by debit card will only be refunded back to the original debit card
- b) Payments made by credit card will only be refunded back to the original credit card
- c) Payments made by cash will only be refunded by cheque
- e) If a refund is requested by someone on behalf of the original customer, a letter authorizing the refund from the original customer must accompany the request